

Feedback Form

Thank you for visiting VDK Group. We value all our customers and strive to meet everyone's needs.

When asked, we will provide information about our organization and its services, including public safety information, in accessible formats or with communication supports.

This contact is being made regarding:

- General accessibility comments and/or questions
- Provide specific feedback regarding an interaction with VDK Group (relating to accessibility)
- Request a copy of VDK Group's accessibility documents in an alternate format

Were you satisfied with the customer service provided to you?

- Yes
- No
- Somewhat

Comments:

Was our customer service provided to you in an accessible manner?

- Yes
- No
- Somewhat

Comments:

Did you experience any problems accessing our goods and services?

- Yes
- No
- Somewhat

Comments:

If you wish to receive a response from VDK Group concerning your inquiry, suggestion or concern, please provide the following information:

Contact information (optional)

Name	
Phone Number	
Email	
Date	

Preferred method of correspondence:

- Phone
- TTY
- Email
- Other

Please specify:

General Comments:

Thank you for your feedback.

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IN PERSON	Our address is 773451 Oxford 59, Norwich, ON. Please drop off the attached form to our reception area. Hard copy of the feedback forms are also available at reception. For more information, ask to speak to the HR department.
IN WRITING	Please mail the feedback form to 773451 Oxford 59, Norwich, ON, N0J 1P0
TELEPHONE	519-424-2233 is our office phone number.
EMAIL	Please email the feedback form as an attachment to office@vdkgroup.com